



THE JOINT COMMISSION PUBLIC NOTICE

The Joint Commission “accredits” health care organizations through surveys to assess compliance with nationally established Joint Commission standards of care. Organizations that meet Joint Commission standards are accredited for three years. After three years, the Joint Commission goes back to the organization to make sure it still meets the standards of care.

The Joint Commission accreditation initiative assesses services that Potomac Valley Rehabilitation and Healthcare Center provides, including but not limited to: quality of care issues, patient safety and the safety of the environment in which care is provided.

Anyone with a concern about resident safety or quality of care is encouraged to call Potomac Valley’s Administrator at 301-762-0700.

If concerns cannot be resolved through Potomac Valley Administration, **The Joint Commission may be contacted as follows:**

Online: http://www.jointcommission.org/report_a_complaint.aspx

E-mail: complaint@jointcommission.org

Phone: 1-800-994-6610

Fax: 630-792-5636

Mail: Office of Quality Monitoring

The Joint Commission

One Renaissance Boulevard

Oakbrook Terrace, Illinois 60181

This notice is posted in accordance with The Joint Commission requirements.